

# CONTAMINATED WATER RESTORATION!

## Overview of this Half-Day CEC Course:

**Water** damage can have a significant impact on a person's home or business but when it is contaminated with effluence, chemicals or ground water it can create a whole new set of problems.

**Sewage** and other contaminants pose a serious threat to those occupying the space with increased risk associated with indoor air quality, physical contamination, and building deterioration. It also requires additional work in addressing the damaged area's and surrounding spaces to properly remediate.

Efficient and effective remediation is essential in order to protect all inhabitants, the workers, and the building. For example what PPE (Personal Protective Equipment) needs to be worn by restoration technicians. What containment of the affected areas needs to be done. Additional time and material are normally incurred when dealing with these types of losses.

How do we address these situations as restorers? What should insurance industry professionals and others dealing with type of loss know? How can this impact the insured? Why is coverage for sewer backups and black water infiltrations so important? These are just some of the important subjects we discuss to help attendees understand what is involved in handling they types of losses.

**We discuss a number of aspects associated with these type of loss including but not limited to:**

- What are some of the causes of this type of loss?
- What this may include in bringing things back to safe condition.
- What is it we are dealing with?
- What harm can it cause us?
- How can we protect ourselves and the occupant?
- Why is so much more involved than just drying the structure?
- Why are these types of claims one of the most devastating losses?
- This Course will be of value to Property Inspectors, Property Managers, Insurance Brokers & Adjusters, Facility Managers and others involved in dealing disaster restoration claims and losses.
- Remediating buildings contaminated with sewage and other water losses safely, quickly, efficiently, and with the insured still a loyal client at the end of it all can be a challenge but is possible.

***“Water Damage Restoration when there is Grey, Black and other contaminants provides a step up in a contractors knowledge and skills to perform this work safely and efficiently”***

***Art Johnson, CR, WLS***

This half day Course is presented by a Restoration Contractor with extensive real life experience in dealing with these types of situations.